

A woman with long brown hair, wearing blue medical scrubs, is smiling and looking to the right. She is in a hospital or clinical setting, with a blurred monitor and other equipment in the background. The text is overlaid on the image.

Migrating to CBW – new UI for Centricity Business

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Agenda

- CBW overview
- CBW requirements
- Migrating users
- Upgrade pathway
- Customer Experience
- Q&A

Centricity Business Web (CBW) = New UI

CBW Overview

CBW Overview

Technical differences

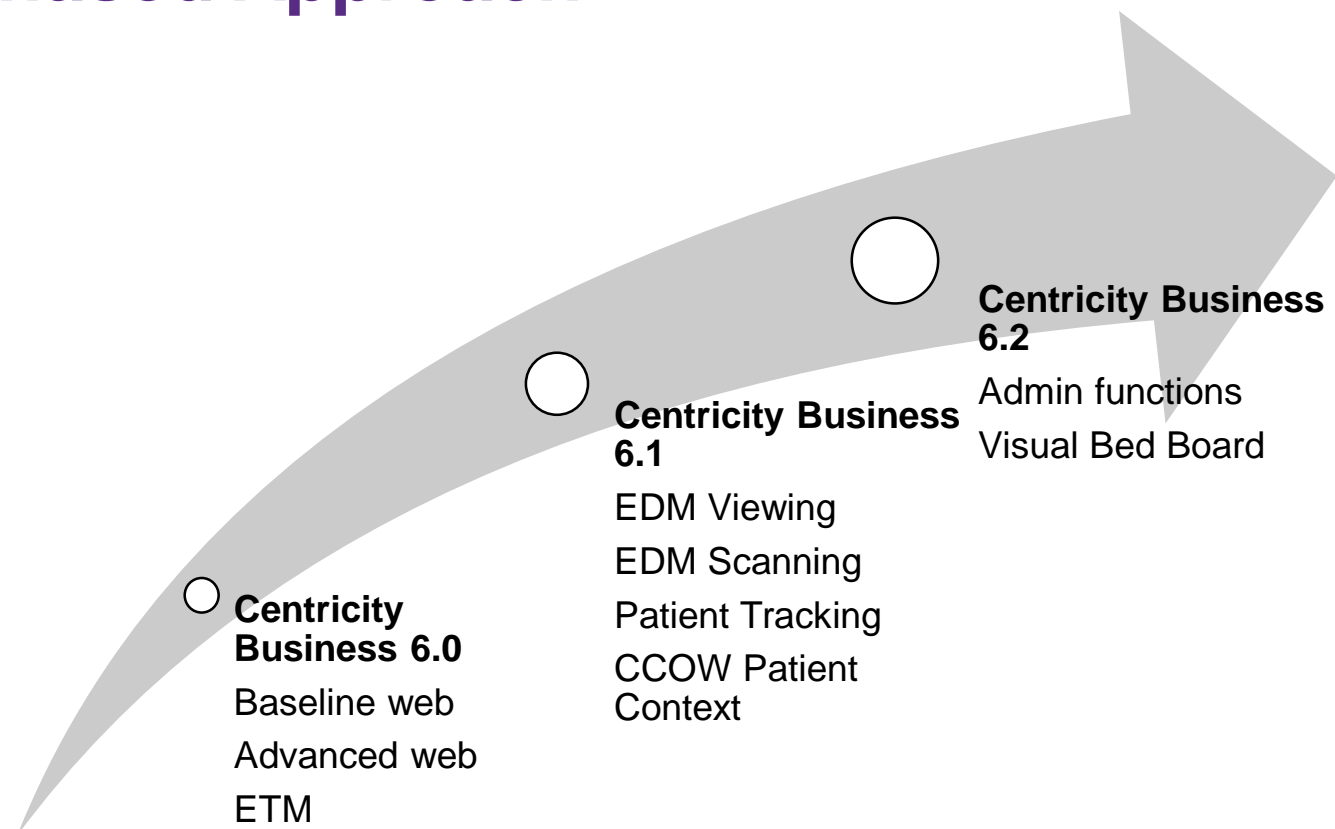
- No CB ActiveX controls
- Web sockets vs. Telnet connections
- Browser agnostic
- Lower cost of deployment
- End to End Encryption available

Functional differences

- Modernize the UI
- New Features only in CBW



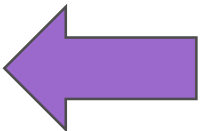
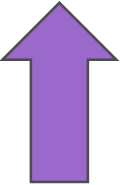
CBW Phased Approach



All existing DBMS forms, selectors and associated tailoring is included by default



Centricity™ Business v7.1
'Latest' Server CB 7.1



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Username:

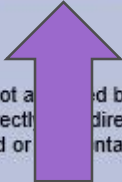
Password:

[Login](#) [Options](#) [Help](#)

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Centricity™ Business v7.1

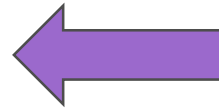
Virence

Username

Password

Change Password

Sign In

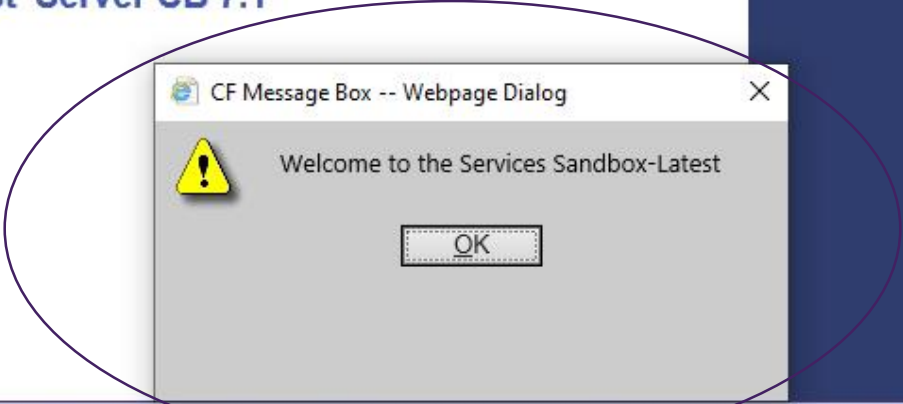


Services Sandbox
Environment



Services Sandbox
Environment

Centricity™ Business v7.1
'Latest' Server CB 7.1



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Username:

Password:

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CPT is a registered trademark of the American Medical Association.

Select Patient

New Appointment

Patient: ... **Category:**
Appt Reason: **Appt Type:**
Provider: **Duration:** **From Date:**
Department: **Location:**
Team: **Search:**

Last Refreshed:

Patient's Appointment List

Date	Day	Time	Status	Type	Provider	Dept	Loc	Dur	Set No.	Appt No.	Attach

Message(s) for: *None*

▼ Scheduling Information


Select Patient

New Appointment

Patient:
Appt Reason:
Provider:
Department:
Team:

Profile Comments Links Ancillaries/Resources

Centricity™ Business

 Welcome to the Services Sandbox-Latest

OK

Preview Instructions

Message(s) for: *None*

Scheduling Information

Last Refreshed:

Appts Filter Refresh

Patient's Appointment List

Date	Day ...	Time	Status ...	Type...	Provider	Dept	Loc	Dur	Set No....	Appt No.	Attach	☰

Links Actions Appt Actions Appt Set Next Cancel

Patient Services

Scheduler
Patient Services
Sched Reports
Sched Setup

TEST, MARIANN

MRN: 170472

SSN: XXX-XX-7891

PrimPh:

ActiveFSC1:

DOB: 06/12/1972

Gender: F

Language:

ActiveFSC2:

Age: 47 Years

Select Patient

Patient Services

Name: ...**Registration**

1 IDX WAY
DALLAS, TX 75244

Home:**Work:** 214-530-3344**Email:****Ins:****Upd:** 03/22/2005 **By:** JDALY[Demographics](#)[Document List](#)[Insurance](#)[Sign Form](#)[Eligibility List](#)[Scan Document](#)[Enrollment](#)[Patient Inquiry](#)**Financials**[Current Stmt Balance](#)**2:** 0.00[Financial Assistance](#)[Check In](#)[Check Out](#)[Financial Inquiry](#)[Case List](#)[Patient Financials](#)**Appointments****Last:** 20

ANDREW MD, GEORGE
PRIMARY CARE
SOUTH CLINIC
11/05/2008 09:00AM

Next:[Appointment List](#)[New Appointment](#)**Chart Tracking****Referrals**[Referral List](#)**Visits**[Visit List](#)**Action Code:** 

Go

Preview

Instructions

TEST, MARIANN

SSN: XXX-XX-7891

MRN: 170472

Sex: F DOB: 06/12/1972

1 IDX WAY

DALLAS, TX 75244

Home:**Work:** 214-530-3344**Guar:****Document(s):**

TEST, MARIAN



MRN: 170473 SSN: XXX-XX-7891 PrimPh: ActiveFSC1:
 DOB: 06/12/1992 Gender: F Language: CROATIAN ActiveFSC2:
 Age: 27 Years

Select Patient

Patient Services

Name:

Registration

1 IDX WAY
DALLAS, TX 75244

Home:
Work: 214-530-3344
Email:
Ins:
Upd: 08/20/2012 By: QSUCIUSER

Demographics Document List
Insurance Sign Form
Eligibility List Scan Document
Enrollment
Patient Inquiry

Financials

Current Stmt Balance

2: 0.00

Financial Assistance

Check In
Check Out
Financial Inquiry
Case List

Patient Financials

Appointments

Last:

Next:

Appointment List
New Appointment

Chart Tracking

Referrals

Referral List

Visits Visit List

Action Code:

Preview Instructions

TEST, MARIAN
SSN: XXX-XX-7891
MRN: 170473
Sex: F **DOB:** 06/12/1992
 1 IDX WAY
 DALLAS, TX 75244
Home:
Work: 214-530-3344
Guar:

Document(s):

TEST, MARIAN



MRN: 170473 SSN: XXX-XX-7891 PrimPh: ActiveFSC1:
DOB: 06/12/1992 Gender: F Language: CROATIAN ActiveFSC2:
Age: 27 Years

- Scheduler ▾
- Access Mgmt ▾
- TES ▾
- VM Reports ▾
- Financial Rpts ▾
- Productivity Rpts ▾
- Interfaces ▾
- Pat Financials ▾
- FSC and Plan Setup ▾
- Claims and Statements ▾
- System Options ▾
- VM Setup ▾
- HPA Setup ▾
- TES Setup ▾
- DBMS ▾
- Security Plus ▾
- Business Office Svcs ▾
- Month End ▾
- Daily Balancing ▾
- OPN Setup ▾
- NY Setup ▾
- ETM ▾
- ETM Operations ▾
- BCM ▾

- Patient Services
- Enterprise Dictionaries
- Scheduler...
- Worklists...
- Visit Manager...
- Bed Manager...
- Appt Manager...
- Referrals...
- Activities...
- Bed Board Setup...
- Patient Inquiry
- Elig Daily List
- Front Desk...
- Elig Summary
- Inquire About Dictionary E...
- Front Desk
- Cash Drawer...



Patient Services

Name: TEST, MARIAN

Registration

1 IDX WAY
DALLAS, TX 75244

Home:
Work: 214-530-3344
Email:
Ins:
Upd: 08/20/2012 By: QSUCIUSER

[Demographics](#) [Document List](#)
[Insurance](#) [Sign Form](#)
[Eligibility List](#) [Scan Document](#)
[Enrollment](#)
[Patient Inquiry](#)

Financials

[Current Stmt Balance](#)
2: 0.00

[Financial Assistance](#)

[Check In](#)
[Check Out](#)
[Financial Inquiry](#)
[Case List](#)

[Patient Financials](#)

Appointments

Last:

Next:

[Appointment List](#)
[New Appointment](#)

Chart Tracking

Referrals

[Referral List](#)

Visits

[Visit List](#)

Action Code:

Patient Services

Scheduler

Patient Services

Sched Reports

Sched Setup

TEST, MARIANN



MRN: 170472

SSN: XXX-XX-7891

PrimPh:

ActiveFSC1:

DOB: 06/12/1972

Gender: F

Language:

ActiveFSC2:

Age: 47 Years

Select Patient


Full Registration

Registration	Patient Employer Info	Guarantor	Contact/AKA	Protected Health Information
Name: TEST, MARIANN	AKA:	MRN: 170472		
DOB: 06/12/1972	Age: 47	Sex: F	Marital:	Oth Num:
SSN: XXX-XX-7891	Pt Stat: CELEBRITY			Special Needs: N
Eth:	Race:	Lang:		
Rel:	Church:	Church FT:		
Warning...Patient has not been sent a Notice of Privacy Practices				
Address: 1 IDX WAY	Prim Phone:			
	Type:			
City, St: DALLAS, TX	Add Phn Num:			
ZIP: 75244	Add Phn Typ:			
Email:	PCP FT:			
PCP:	PHI:	<input checked="" type="checkbox"/>		
Emp Stat:	Rel to Guar:	SELF		
Pt Notif:				
Guar Name:				
Reg: 01/16/2004	By: MMILLS	Upd: 03/22/2005	By: JDALY	

Actions...

OK

Cancel

TEST, MARIAN  MRN: 170473 SSN: XXX-XX-7891 PrimPh: ActiveFSC1:
 DOB: 06/12/1992 Gender: F Language: CROATIAN ActiveFSC2:
 Age: 27 Years Select Patient

Full Registration

- Registration
- Patient Employer Info
- Guarantor
- Contact/AKA
- Protected Health Information
- Challenge
- Special Needs
- General Comments

Name: TEST, MARIAN AKA: MRN: 170473
 DOB: 06/12/1992 Age: 27 Sex: F Marital: Oth Num:
 SSN: XXX-XX-7891 Pt Stat: Special Needs: N
 Eth: Race: Lang: CROATIAN
 Rel: Church: Church FT



Warning...Patient has not been sent a Notice of Privacy Practices

Address: 1 IDX WAY Prim Phone:
 City, St: DALLAS, TX Type:
 ZIP: 75244 Add Phn Num:
 Email: Add Phn Typ:
 PCP: PCP FT:
 Emp Stat: PHI:
 Pt Notif:
 Guar Name: Rel to Guar: SELF

Reg: 01/16/2004 By: MMILLS Upd: 08/20/2012 By: QSUCIUSER

Actions OK Cancel

Scheduler
 Patient Services
 Sched Reports
 Sched Setup

TEST, MARIAN  MRN: 170473 SSN: XXX-XX-7891 PrimPh: ActiveFSC1:
 Select Patient  DOB: 06/12/1992 Gender: F Language: CROATIAN ActiveFSC2:
 Age: 27 Years

New Appointment

Patient: ... **Category:**

Appt Reason: **Appt Type:**

Provider: **Duration:** **From Date:**

Department: **Location:**

Team: **Search:**

Profile Comments | | | |

Last Refreshed: 03:30PM

Patient's Appointment List

Date	Day	Time	Status	Type	Provider	Dept	Loc	Dur	Set No.	Appt No.	Attach
01/16/2020	THU	08:00AM	CAN	NPA	BAKER MD, DAVID	INTMED	CEN	30		111	CV
01/16/2020	THU	08:30AM	PEN	NPA	BAKER MD, DAVID	INTMED	CEN	30		112	CV
01/16/2020	THU	09:00AM	PEN	NPA	BAKER MD, DAVID	INTMED	CEN	30		113	CV
01/16/2020	THU	09:30AM	PEN	NPA	BAKER MD, DAVID	INTMED	CEN	30		114	CV
01/16/2020	THU	01:00PM	PEN	NPA	BAKER MD, DAVID	INTMED	CEN	30		115	CV
01/16/2020	THU	01:30PM	PEN	NPA	BAKER MD, DAVID	INTMED	CEN	30		116	CV
01/16/2020	THU	02:00PM	RSC	NPA	BAKER MD, DAVID	INTMED	CEN	30		117	CV
01/12/2011	THU	08:45AM	PEN	NPA	BAKER MD, DAVID	INTMED	CEN	30		118	CV

Message(s) for: *None*

[▶ Scheduling Information](#)

New Appointment

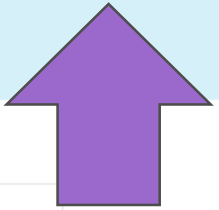
Patient: TEST,MARIAN ... Reg Category:

Appt Reason: Appt Type:

Provider: + Duration: From Date: 02/13/2020

Department: Location:

Team: Search: First Available Settings Pt Pref



[Preview](#) [Instructions](#)

Message(s) for: *None*

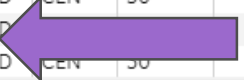
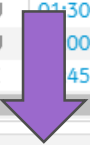
► Scheduling Information

Last Refreshed: 03:45PM

Patient's Appointment List

Appts Filter Refresh

Date	Day ...	Time	Status ...	Type...	Provider	Dept	Loc	Dur	Set No....	Appt No.	Attach
01/16/2020	THU	08:00AM	CAN	NPA	BAKER MD,DAVID	INTMED	CEN	30		111	CV
01/16/2020	THU	08:30AM	PEN	NPA	BAKER MD,DAVID	INTMED	CEN	30		112	CV
01/16/2020	THU	09:00AM	PEN	NPA	BAKER MD,DAVID	INTMED	CEN	30		113	CV
01/16/2020	THU	09:30AM	PEN	NPA	BAKER MD,DAVID	INTMED	CEN	30		114	CV
01/16/2020	THU	01:00PM	PEN	NPA	BAKER MD,DAVID	INTMED	CEN	30		115	CV
01/16/2020	THU	01:30PM	PEN	NPA	BAKER MD,DAVID	INTMED	CEN	30		116	CV
01/16/2020	THU	00PM	RSC	NPA	BAKER MD,DAVID	INTMED	CEN	30		117	CV
09/13/2011	TUE	45AM	PEN	NPA	BAKER MD,DAVID	INTMED	CEN	30		32	\$



Task Manager

Task Manager

TEST,ANGUS



MRN: 170562 SSN: PrimPh: ActiveFSC1: AETNA
DOB: 01/06/2017 Gender: M Language: ActiveFSC2: BLUE CROSS
Age: 3 Years

Anesthesia Edits - All

Last Refreshed: 3:39 PM

View: Anesthesia Edits - All Show: All 1 item Refresh

<input type="checkbox"/>	Error Message	Fatal	Grp	Batch	Key	Add On Edit
Patient Name: TEST,ANGUS - 1 Items						
<input type="checkbox"/>	Procedure Extends Past Midnight	N	3	2	2	

Preview Instructions

TEST,ANGUS
 SSN:
 MRN: 170562
 Sex: M DOB: 01/06/2017
 Home:
 Work:
 Guar:

Edit Message: PROCEDURE EXTENDS PAST MIDNIGHT
Fatal: N
Add On Edit:

▼ **Key Actions**
Edit Batch: [2](#)
Edit Key: [2](#)

Batch: 2
Key Number: 2
From Date: 12/01/2019
Thru Date: 12/02/2019
Anesthesiologist: ADAMS MD,PAUL
CRNA/Res: ADAMS MD,PAUL

Actions Done Chg Status Update Task Start Task

TEST,ANGUS



MRN: 170562 SSN: PrimPh: ActiveFSC1:
DOB: 01/06/2017 Gender: M Language: ActiveFSC2:
Age: 3 Years

Select Patient

Anesthesia Edits - All

Last Refreshed: 3:39 PM

Preview

Instructions

View: Anesthesia Edits - All Show: All 1 item

Refresh

	Error Message	Fatal	Grp	Batch...	Key	Add On Edi...	Status
	Patient Name: TEST,ANGUS (1)						
	Procedure Extends Past Midnight	N	3	2	2		New

TEST,ANGUS

SSN:

MRN: 170562

Sex: M **DOB:** 01/06/2017

Home:

Work:

Guar:

Edit Message: PROCEDURE
EXTENDS PAST MIDNIGHT

Fatal: N

Add On Edit:

Key Actions

Edit Batch: 2

Edit Key: 2

Batch: 2

Key Number: 2

From Date: 12/01/2019

Thru Date: 12/02/2019

Anesthesiologist: ADAMS
MD,PAUL

CRNA/Res: ADAMS MD,PAUL

Actions

Done

Change Status

Update Task

Start Task

Task Manager

Task Manager

CARPENTER,JULIE

MRN: 170485

SSN: XXX-XX-7565

PrimPh:

ActiveFSC1: BLUE CROSS

DOB: 05/05/1966

Gender: F

Language:

ActiveFSC2:

Age: 53 Years

Select Patient

Insurance Followup

Last Refreshed: 3:40 PM

View: No Activity

Show: All

22 items

Refresh

<input type="checkbox"/>	Inv #	Patient Name	Stage	Status	Review Dt	Inv Balance	FSC	Start Dt	Pri
<input type="checkbox"/>	100007	CARPENTER,JULIE	Billing	New	02/25/2011	200.00	BC	02/15/2011	Med
<input type="checkbox"/>	100008	CARPENTER,JULIE	Billing	New	02/25/2011	150.00	BC	02/15/2011	Med
<input type="checkbox"/>	100009	BROWN,FRANK	Billing	New	02/25/2011	400.00	BC	02/15/2011	Med
<input type="checkbox"/>	100010	BROWN,FRANK	Billing	New	02/25/2011	99.00	BC	02/15/2011	Med
<input type="checkbox"/>	100011	CROWE,JANE	Billing	New	02/25/2011	400.00	BC	02/15/2011	Med
<input type="checkbox"/>	100012	CROWE,JANE	Billing	New	02/25/2011	500.00	BC	02/15/2011	Med
<input type="checkbox"/>	100013	TEST,NEAL	Billing	Pending	09/17/2017	500.00	SAI	09/07/2017	Med
<input type="checkbox"/>	100014	TEST,NEAL	Billing	Payment Received	09/07/2017	-350.00	BC	09/07/2017	Med
<input type="checkbox"/>	100016	TEST,NEAL	Billing	Payment Received	09/07/2017	-590.00	BC	09/07/2017	Med
<input type="checkbox"/>	100022	LEE,SARAH	Billing	New	09/17/2017	99.00	BC	09/07/2017	Med
<input type="checkbox"/>	100023	GOODALL,DONNA	Billing	New	12/19/2019	4,000.00	BC	12/09/2019	Med
<input type="checkbox"/>	100024	TEST,ANGUS	Billing	Pending	12/09/2019	100.00	SAI	12/09/2019	Med
<input type="checkbox"/>	100025	TEST,ANGUS	Billing	New	12/19/2019	150.00	BC	12/09/2019	Med
<input type="checkbox"/>	100026	TEST,RILES	Billing	Payment Received	01/14/2020	28.00	SAI	12/09/2019	Med
<input type="checkbox"/>	100027	BRITTAIN,HALEY	Billing	New	12/19/2019	224.00	BC	12/09/2019	Med
<input type="checkbox"/>	100028	BRITTAIN,HALEY	Billing	New	12/19/2019	87.00	BC	12/09/2019	Med
<input type="checkbox"/>	100031	BRITTAIN,HALEY	Billing	Pending	12/09/2019	27.00	BC	12/09/2019	Med
<input type="checkbox"/>	100032	TEST,ANGUS	Billing	Pending	12/20/2019	50.00	BC	12/10/2019	Med
<input type="checkbox"/>	100034	TEST,ANGUS	Billing	New	01/24/2020	298.00	AET	01/14/2020	Med
<input type="checkbox"/>	100035	TEST,ANGUS	Billing	New	01/24/2020	12.00	S	01/14/2020	Med
<input type="checkbox"/>	100036	TEST,ANGUS	Billing	New	01/24/2020	2.00	HMO	01/14/2020	Med
<input type="checkbox"/>	100037	TEST,ANGUS	Billing	New	01/24/2020	3.00	SAI	01/14/2020	Med

Preview

Instructions

Insurance Followup

Status: New

Stage: Billing

Priority: Medium

Start Dt: 02/15/2011

Review Dt: 02/25/2011

Role: Insurance Followup

User:

CARPENTER,JULIE

SSN: XXX-XX-7565

MRN: 170485

Sex: F DOB: 05/05/1966

EDI 277 ACK PROJECT

MEMBER

WESTMONT,IL 60559

Home:

Work:

Guar:

Prio: 1

Fsc: 200

FSC Mnemonic: BC

EffDt:

ExpDt:

CertNum: 5

SubNm:

Plan:

Inv#: [100007](#)

DOS: 10/23/2008

Prov: BAKER MD,DAVID

B/A: MED-PRIMARY CARE

Loc: OFFICE

Ref Phy:

Bal: 200.00

Actions

Done

Chg Status

Update Task

Start Task

CARPENTER, JULIE



MRN: 170485 SSN: XXX-XX-7565 PrimPh: ActiveFSC1:
 DOB: 05/05/1966 Gender: F Language: ActiveFSC2:
 Age: 53 Years

Select Patient

Insurance Followup

Last Refreshed: 3:40 PM

Preview

Instructions

View: No Activity Show: All 22 items

Refresh

Inv #	Patient Name ...	Stage	Status	Review ...	Inv Ba...	F...	Start Dt...	Priority
100007	CARPENTER, JULIE	Billing	New	02/25/2011	200.00	BC	02/15/2011	Medium
100008	CARPENTER, JULIE	Billing	New	02/25/2011	150.00	BC	02/15/2011	Medium
100009	BROWN, FRANK	Billing	New	02/25/2011	400.00	BC	02/15/2011	Medium
100010	BROWN, FRANK	Billing	New	02/25/2011	99.00	BC	02/15/2011	Medium
100011	CROWE, JANE	Billing	New	02/25/2011	400.00	BC	02/15/2011	Medium
100012	CROWE, JANE	Billing	New	02/25/2011	500.00	BC	02/15/2011	Medium
100013	TEST, NEAL	Billing	Pending	09/17/2017	500.00	SAI	09/07/2017	Medium
100014	TEST, NEAL	Billing	Payment Received	09/07/2017	-350.00	BC	09/07/2017	Medium
100016	TEST, NEAL	Billing	Payment Received	09/07/2017	-590.00	BC	09/07/2017	Medium
100022	LEE, SARAH	Billing	New	09/17/2017	99.00	BC	09/07/2017	Medium
100023	GOODALL, DONNA	Billing	New	12/19/2019	4,000.00	BC	12/09/2019	Medium
100024	TEST, ANGUS	Billing	Pending	12/09/2019	100.00	SAI	12/09/2019	Medium
100025	TEST, ANGUS	Billing	New	12/19/2019	150.00	BC	12/09/2019	Medium
100026	TEST, RILES	Billing	Payment Received	01/14/2020	28.00	SAI	12/09/2019	Medium
100027	BRITTAI, HALEY	Billing	New	12/19/2019	224.00	BC	12/09/2019	Medium
100028	BRITTAI, HALEY	Billing	New	12/19/2019	87.00	BC	12/09/2019	Medium
100031	BRITTAI, HALEY	Billing	Pending	12/09/2019	27.00	BC	12/09/2019	Medium
100032	TEST, ANGUS	Billing	Pending	12/20/2019	50.00	BC	12/10/2019	Medium
100034	TEST, ANGUS	Billing	New	01/24/2020	298.00	AET	01/14/2020	Medium
100035	TEST, ANGUS	Billing	New	01/24/2020	12.00	S	01/14/2020	Medium
100036	TEST, ANGUS	Billing	New	01/24/2020	2.00	HM...	01/14/2020	Medium
100037	TEST, ANGUS	Billing	New	01/24/2020	3.00	SAI	01/14/2020	Medium

Insurance Followup
Status: New
Stage: Billing
Priority: Medium
Start Dt: 02/15/2011
Review Dt: 02/25/2011
Role: Insurance Followup
User:

CARPENTER, JULIE
SSN: XXX-XX-7565
MRN: 170485
Sex: F **DOB:** 05/05/1966
 EDI 277 ACK PROJECT MEMBER
 WESTMONT, IL 60559
Home:
Work:
Guar:

Prio: 1
Fsc: 200
FSC Mnemonic: BC
EffDt:
ExpDt:
CertNum: 5
SubNm:
Plan:

Inv#: 100007
DOS: 10/23/2008
Prov: BAKER MD, DAVID
B/A: MED-PRIMARY CARE

Actions

Done

Change Status

Update Task

Start Task

Task Manager

Task Manager

CARPENTER, JULIE



MRN: 170485

SSN: XXX-XX-7565

PrimPh:

ActiveFSC1: BLUE CROSS

DOB: 05/05/1966

Gender: F

Language:

ActiveFSC2:

Age: 53 Years

Select Patient

Insurance Followup

Last Refreshed: 3:40 PM

View: No Activity

Show: All

22 items

Refresh

Inv #	Patient Name	Stage	Status	Review Dt	Inv Balance	FSC	Start Dt	Priority
<input type="checkbox"/> 100007	CARPENTER, JULIE	Billing	New	02/25/2011	200.00	BC	02/15/2011	Med
<input type="checkbox"/> 100008	CARPENTER, JULIE	Billing						
<input type="checkbox"/> 100009	BROWN, FRANK	Billing						
<input type="checkbox"/> 100010	BROWN, FRANK	Billing						
<input type="checkbox"/> 100011	CROWE, JANE	Billing						
<input type="checkbox"/> 100012	CROWE, JANE	Billing						
<input type="checkbox"/> 100013	TEST, NEAL	Billing						
<input type="checkbox"/> 100014	TEST, NEAL	Billing						
<input type="checkbox"/> 100016	TEST, NEAL	Billing						
<input type="checkbox"/> 100022	LEE, SARAH	Billing						
<input type="checkbox"/> 100023	GOODALL, DONNA	Billing						
<input type="checkbox"/> 100024	TEST, ANGUS	Billing						
<input type="checkbox"/> 100025	TEST, ANGUS	Billing						
<input type="checkbox"/> 100026	TEST, RILES	Billing						
<input type="checkbox"/> 100027	BRITTAIN, HALEY	Billing						
<input type="checkbox"/> 100028	BRITTAIN, HALEY	Billing						
<input type="checkbox"/> 100031	BRITTAIN, HALEY	Billing						
<input type="checkbox"/> 100032	TEST, ANGUS	Billing						
<input type="checkbox"/> 100034	TEST, ANGUS	Billing						
<input type="checkbox"/> 100035	TEST, ANGUS	Billing						
<input type="checkbox"/> 100036	TEST, ANGUS	Billing						
<input type="checkbox"/> 100037	TEST, ANGUS	Billing						

Centricity Business WebBaseline Navigator

Module: BAR

 Show Tree/Index

Browse Index

- Registration... [1]
- Enter Charges [2]
- Batch Maintenance... [3]
- Post Receipts [4]
- Comments... [5]
- Global Database Updates... [6]
- Invoice Inquiry [7]
- Heads Down Data Entry... [8]
- Reporting... [10]
- Job Queuing... [11]

Shortcut:

OK

Cancel

Help

Preview

Instructions

Insurance Followup

Status: New

Stage: Billing

Priority: Medium

Start Dt: 02/15/2011

Review Dt: 02/25/2011

Role: Insurance Followup

User:

CARPENTER, JULIE

SSN: XXX-XX-7565

MRN: 170485

Sex: F DOB: 05/05/1966

EDI 277 ACK PROJECT

MEMBER

WESTMONT, IL 60559

Home:

Work:

Guar:

Prio: 1

Fsc: 200

FSC Mnemonic: BC

EffDt:

ExpDt:

CertNum: 5

SubNm:

Plan:

Inv#: 100007

DOS: 10/23/2008

Prov: BAKER MD, DAVID

B/A: MED-PRIMARY CARE

Loc: OFFICE

Ref Phy:

Bal: 200.00

Actions

Done

Chg Status

Update Task

Start Task

CARPENTER, JULIE



MRN: 170485

SSN: XXX-XX-7565

PrimPh:

ActiveFSC1:

DOB: 05/05/1966

Gender: F

Language:

ActiveFSC2:

Age: 53 Years

Select Patient

Insurance Followup

View: No Activity

Show: All

Inv #	Patient Name ...	Stage
100007	CARPENTER, JULIE	Billing
100008	CARPENTER, JULIE	Billing
100009	BROWN, FRANK	Billing
100010	BROWN, FRANK	Billing
100011	CROWE, JANE	Billing
100012	CROWE, JANE	Billing
100013	TEST, NEAL	Billing
100014	TEST, NEAL	Billing
100016	TEST, NEAL	Billing
100022	LEE, SARAH	Billing
100023	GOODALL, DONNA	Billing
100024	TEST, ANGUS	Billing
100025	TEST, ANGUS	Billing
100026	TEST, RILES	Billing
100027	BRITTAIN, HALEY	Billing
100028	BRITTAIN, HALEY	Billing
100031	BRITTAIN, HALEY	Billing
100032	TEST, ANGUS	Billing
100034	TEST, ANGUS	Billing
100035	TEST, ANGUS	Billing
100036	TEST, ANGUS	Billing
100037	TEST, ANGUS	Billing

Centricity® Business Navigator

Application: BAR

Activity Menu

- Registration... (1)
- Enter Charges (2)
- Batch Maintenance... (3)
- Post Receipts (4)
- Comments... (5)
- Global Database Updates... (6)
- Invoice Inquiry (7)
- Heads Down Data Entry... (8)
- Reporting... (10)
- Job Queuing... (11)
- Dictionaries... (13)
- Operations... (20)
- Front Desk... (25)
- Claim Forms... (30)
- Statements... (31)

Shortcut:

OK Cancel

Last Refreshed: 3:40 PM

Refresh



Preview

Instructions

Insurance Followup

Status: New

Stage: Billing

Priority: Medium

Start Dt: 02/15/2011

Review Dt: 02/25/2011

Role: Insurance Followup

User:

CARPENTER, JULIE

SSN: XXX-XX-7565

MRN: 170485

Sex: F DOB: 05/05/1966

EDI 277 ACK PROJECT MEMBER

WESTMONT, IL 60559

Home:

Work:

Guar:

Prio: 1

Fsc: 200

FSC Mnemonic: BC

EffDt:

ExpDt:

CertNum: 5

SubNm:

Plan:

Inv#: 100007

DOS: 10/23/2008

Prov: BAKER MD, DAVID

B/A: MED-PRIMARY CARE

Actions

Done

Change Status

Update Task

Start Task

CARPENTER, JULIE



MRN: 170485 SSN: XXX-XX-7565 PrimPh: ActiveFSC1:
DOB: 05/05/1966 Gender: F Language: ActiveFSC2:
Age: 53 Years



Lights On
Sign Out

Insurance Followup

Last Refreshed: 3:40 PM

View: No Activity Show: All 22 items

Refresh

Preview Instructions

Inv #	Patient Name ...	Stage	Status	Review ...	Inv Ba...	F...	Start Dt...	Priority
100007	CARPENTER, JULIE	Billing	New	02/25/2011	200.00	BC	02/15/2011	Medium
100008	CARPENTER, JULIE	Billing	New	02/25/2011	150.00	BC	02/15/2011	Medium
100009	BROWN, FRANK	Billing	New	02/25/2011	400.00	BC	02/15/2011	Medium
100010	BROWN, FRANK	Billing	New	02/25/2011	99.00	BC	02/15/2011	Medium
100011	CROWE, JANE	Billing	New	02/25/2011	400.00	BC	02/15/2011	Medium
100012	CROWE, JANE	Billing	New	02/25/2011	500.00	BC	02/15/2011	Medium
100013	TEST, NEAL	Billing	Pending	09/17/2017	500.00	SAI	09/07/2017	Medium
100014	TEST, NEAL	Billing	Payment Received	09/07/2017	-350.00	BC	09/07/2017	Medium
100016	TEST, NEAL	Billing	Payment Received	09/07/2017	-590.00	BC	09/07/2017	Medium
100022	LEE, SARAH	Billing	New	09/17/2017	99.00	BC	09/07/2017	Medium
100023	GOODALL, DONNA	Billing	New	12/19/2019	4,000.00	BC	12/09/2019	Medium
100024	TEST, ANGUS	Billing	Pending	12/09/2019	100.00	SAI	12/09/2019	Medium
100025	TEST, ANGUS	Billing	New	12/19/2019	150.00	BC	12/09/2019	Medium
100026	TEST, RILES	Billing	Payment Received	01/14/2020	28.00	SAI	12/09/2019	Medium
100027	BRITTAIN, HALEY	Billing	New	12/19/2019	224.00	BC	12/09/2019	Medium
100028	BRITTAIN, HALEY	Billing	New	12/19/2019	87.00	BC	12/09/2019	Medium
100031	BRITTAIN, HALEY	Billing	Pending	12/09/2019	27.00	BC	12/09/2019	Medium
100032	TEST, ANGUS	Billing	Pending	12/20/2019	50.00	BC	12/10/2019	Medium
100034	TEST, ANGUS	Billing	New	01/24/2020	298.00	AET	01/14/2020	Medium
100035	TEST, ANGUS	Billing	New	01/24/2020	12.00	S	01/14/2020	Medium
100036	TEST, ANGUS	Billing	New	01/24/2020	2.00	HM...	01/14/2020	Medium
100037	TEST, ANGUS	Billing	New	01/24/2020	3.00	SAI	01/14/2020	Medium

Insurance Followup

Status: New
 Stage: Billing
 Priority: Medium
 Start Dt: 02/15/2011
 Review Dt: 02/25/2011
 Role: Insurance Followup
 User:

CARPENTER, JULIE
 SSN: XXX-XX-7565
 MRN: 170485
 Sex: F DOB: 05/05/1966
 EDI 277 ACK PROJECT MEMBER
 WESTMONT, IL 60559

Home:
 Work:
 Guar:

Prio: 1
 Fsc: 200
 FSC Mnemonic: BC
 EffDt:
 ExpDt:
 CertNum: 5
 SubNm:
 Plan:

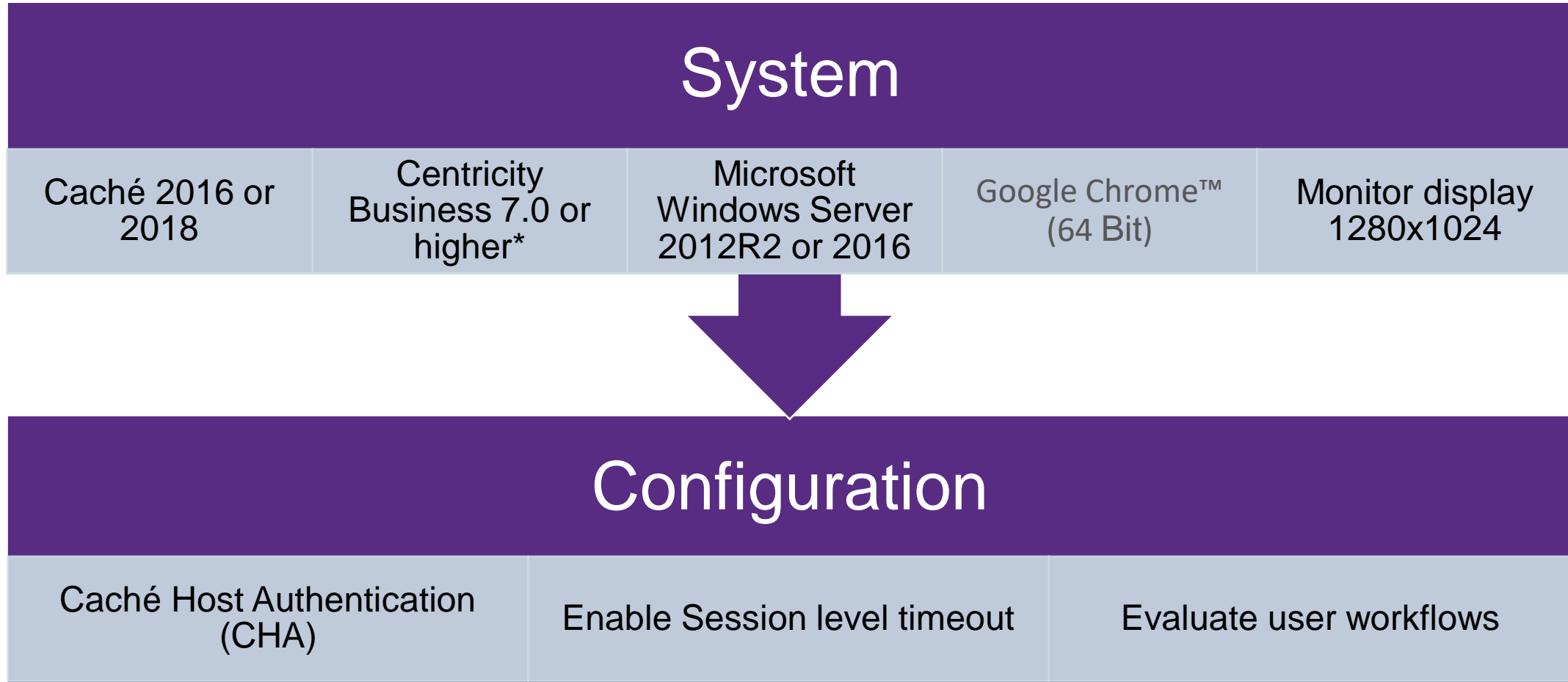
Inv#: 100007
 DOS: 10/23/2008
 Prov: BAKER MD, DAVID
 B/A: MED-PRIMARY CARE

Actions Done Change Status Update Task

Start Task

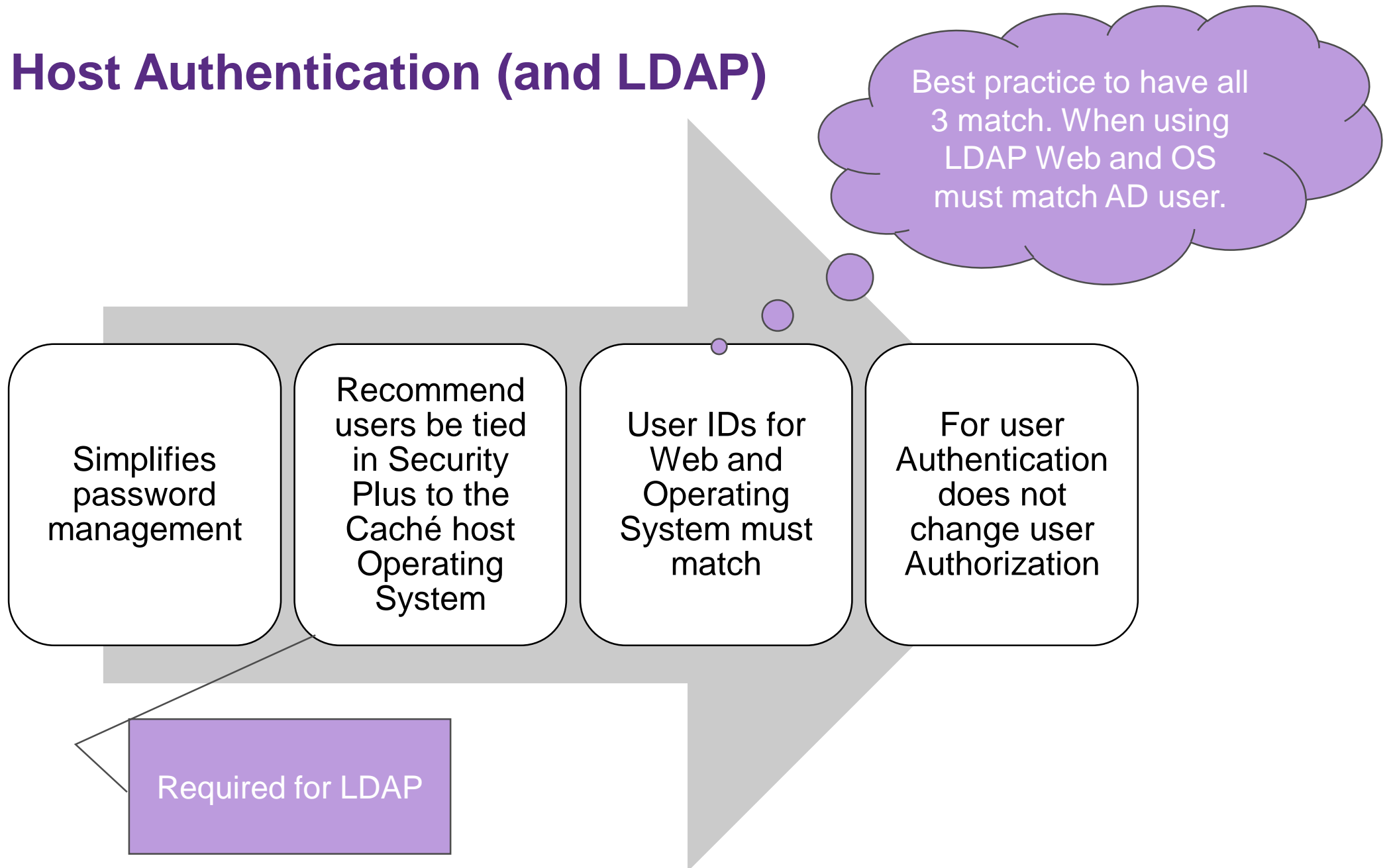
CBW Requirements

CBW Requirements



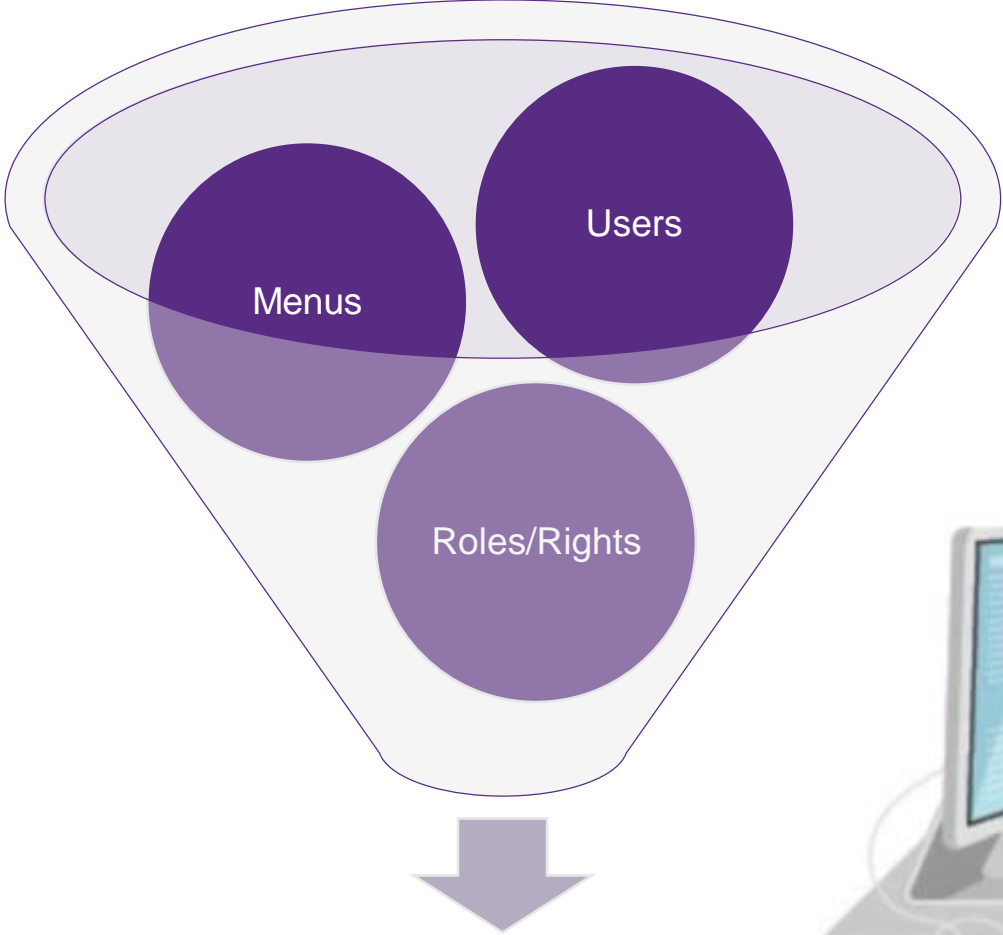
*Centricity Business 7.1 recommended for CBW

Caché Host Authentication (and LDAP)

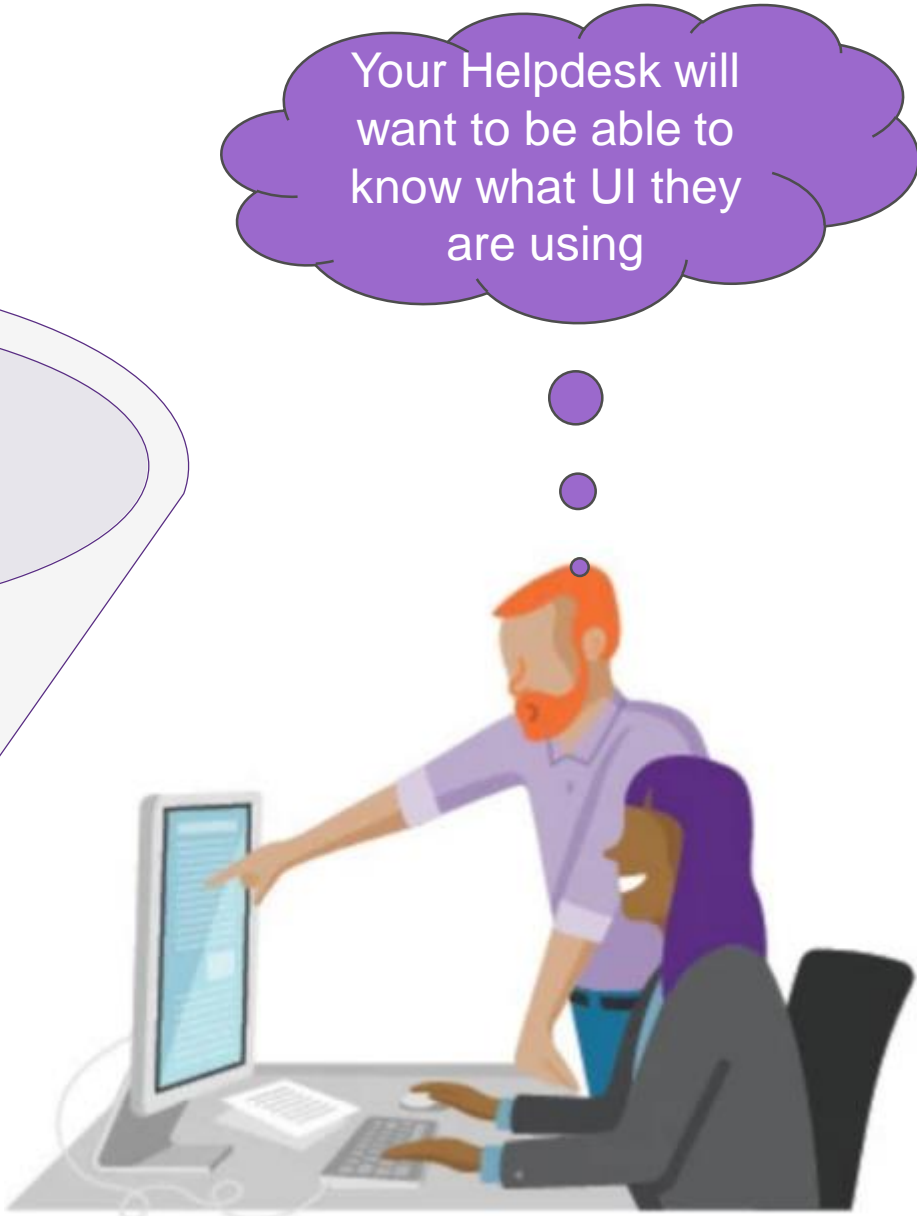


Migrating Users

Support Considerations

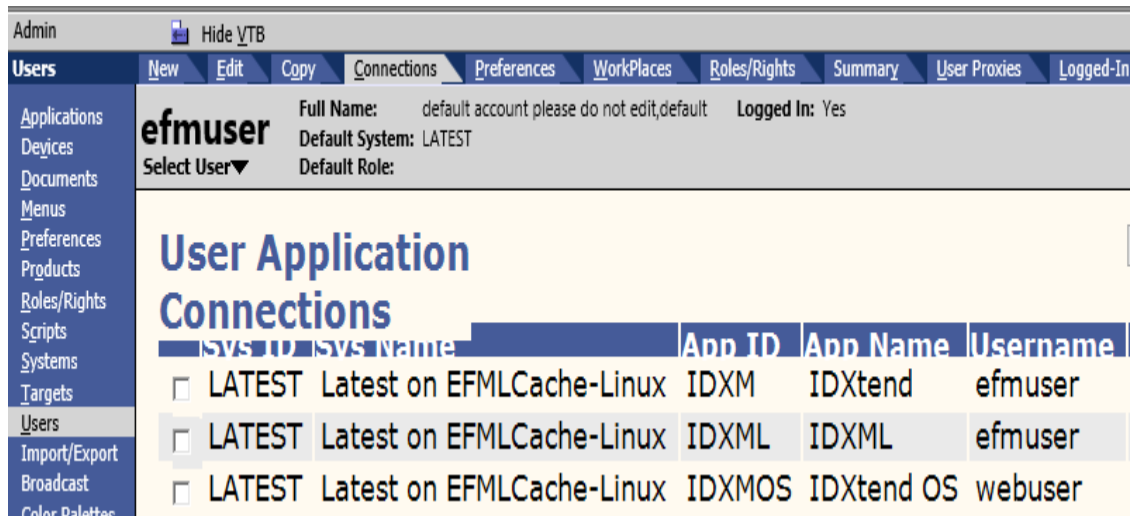


One database!



User Setup

.Net User Interface



CBW User Interface

No Connections Needed!



User Access

.Net UI

<http://customerFQDN.edu/cfweb/>

CBW UI

<http://customerFQDN.edu/cbwui/>

- Both UIs can be used side by side on the same desktop
- It's not all or nothing for users. Some can be .Net others CBW
- You can remove access to the .Net UI for a user(s)
- Users can be migrated 1:1, Dept by Dept or Big bang allowing for a flexible roll out

Easy user migration
strategy!

URL Query Strings

Alternate systems:

- `http://customerFQDN.edu/cbwui/#!/cbw?cfSystem=YourSystemID`

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Username:

Password:

CPT copyright 2018 American Medical Association. All rights reserved.

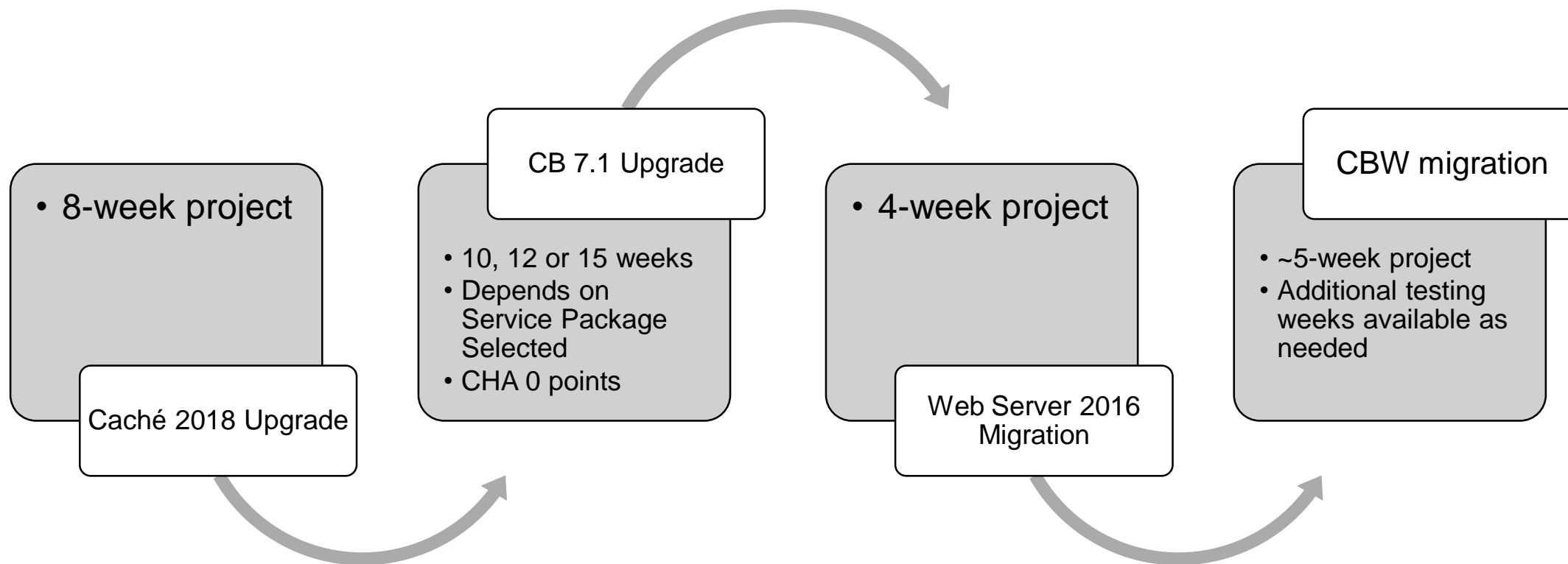
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Upgrade Pathway

Typical Pathway to CBW



CBW will be a prerequisite for a future release as the .Net UI will be sunset.

Customer Experience!



Memorial Sloan Kettering
Cancer Center

CBW In Progress At MSK

February 20, 2020

Jane Yee

Senior Manager, Revenue Systems Strategy & Integrity

www.MSKCC.org

ABOUT US

- Who we are today
- 498 inpatient beds
- 72,000-square-foot surgical center
- \$4.9 billion in revenue in 2018

- Locations
- 1 inpatient hospital
- 19 outpatient centers in New York City
- 8 suburban outpatient treatment centers in NY/NJ

- Patient care in 2018
- 1,228 attending physicians
- 3,905 nurses with Magnet recognition
- 18,569 total staff
- 24,243 inpatient stays
- 776,546 outpatient visits

- URL to 2018 annual report: <http://bit.ly/2FhReZG>





USER INTERFACES

- Since 1991 BAR install
 - Character cell only
- Since 2013
 - Character cell for BAR
 - .NET for ETM
- Since 2018
 - Character cell for BAR
 - .NET for ETM, VM, HPA





2020-2021 PROJECTS

- 4/2020 Centricity Business Web (CBW)
- 8/2020 InterSystems Cache 2018 upgrade
 - Maybe IRIS For Health
- 4/2021 athenaDX 7.1





CBW BENEFITS

- Simpler web security setup
 - No more connections
- No components to distribute for fat client
 - 6/2019 7.0 go-live issue
- Better screen design
 - MSK logo
 - Color per MSK branding
 - Tabs instead of VTB



CBW HISTORY

- Implemented in test environment in 2016
- Stayed with .NET
 - IE memory error Microsoft would not fix
 - IE is MSK's standard browser
 - CB is a Tier 1 application for disaster recovery
- Chrome becomes a supported browser
- 2/6/20 kickoff of 6-week project





PREPARATION

- Prerequisites fulfilled in 2016
- Testing on a separate AIX server
- Unique URL per environment
- F5 load balancing
 - Four web servers
 - Set persistence to 8 hours
- Upgrade test on 3/2/20
- Test until 3/25/20
- Go-live 4/8/20 for pilot group





Questions





Memorial Sloan Kettering
Cancer Center

Thank You!

Jane Yee, yeej@mskcc.org

Wrap Up

Resources

- Questions on your upgrade pathway, contact us at NPRTUpgradeScheduler@athenahealth.com
- Tools
- Centricity Business National Product Release Site (Upgrade Information Button in the Resources section of the Centricity Business Service Portal)
- Centricity Business Documentation (Documentation Button in the Resources section of the Centricity Business Service Portal)

Q&A